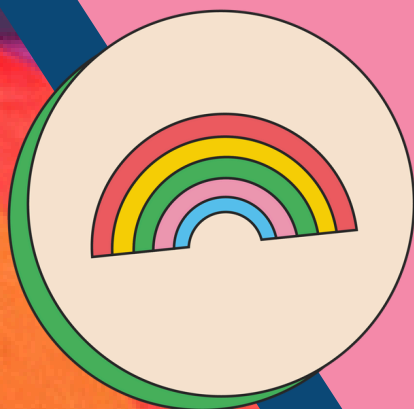


**BIRMINGHAM
LGBT**

Volunteering 2025/26



Hello from Birmingham LGBT!



Birmingham LGBT is committed to involving volunteers within its services.

Volunteers play a crucial role in supporting staff, raising awareness, and celebrating queerness in meaningful ways.

Volunteers have unique life experiences that benefit us greatly by enhancing the support we can provide to our service users and the local community.

As a volunteer, you'll get the opportunity to make a genuine positive impact within the community, joining a friendly and diverse team of volunteers passionate about supporting LGBTQIA+ people.



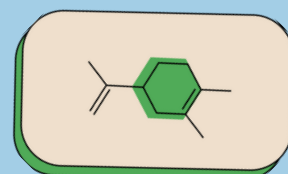
Awareness through connection

Birmingham LGBT works to raise awareness of the needs of lesbian, gay, bisexual and trans people in Birmingham and beyond, advocate for their needs and promote opportunities that enable them to fully participate in the lives of their community. We aim to support people through sexual health testing and support, consultation, substance support, wellbeing provisions, community engagement and advocacy.

what we do



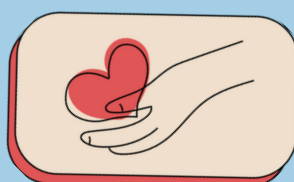
Wellbeing support and counselling services



Substance support



STI and HIV testing and sexual health outreach



Community networking and support groups



Support and advocacy for those experiencing domestic violence



Why volunteer?

As a volunteer, you'll join a community of friendly and close-knit volunteers all passionate about championing LGBTQIA+ people. Your volunteering will help you gain experience working for a local charity, supporting those who need it most. You'll get the opportunity to utilise your existing skills and knowledge and develop new ones, including greater awareness of LGBTQIA+ issues. We strive to support you in your growth and development and help you reach your full potential.

In order to volunteer, you must:

- Be over 18 years old
- Commit to volunteering for at least one year.
- Be a member or an ally of the LGBTQIA+ community, and passionate about supporting LGBTQIA+ people.
- Live local to Birmingham or the surrounding area and be able to travel easily to Birmingham LGBT centre.
- Have verbal proficiency in English

Volunteers receive comprehensive **training and induction** to prepare them fully for their role, as well as **consistent supervision** from Birmingham LGBT staff.

We welcome volunteers of **all backgrounds**, regardless of nationality, ethnicity, sexuality, gender, age, disability, religion or pregnancy.

We welcome volunteers who are students or work full time, or who have been out of work and are looking to gain new skills.

Outreach volunteer

Outreach volunteers travel into the community to engage with LGBTQIA+ people. They aim to promote STI/HIV testing and raise awareness of Birmingham LGBT's sexual health, wellbeing and substance support services.

Responsibilities

- **Support** members of staff at popup clinics across the community, which may include in pubs, bars, public sex environments, colleges and universities.
- **Assist** with STI testing by taking clients' details and setting up equipment.
- **Interact** with members of the public in a positive and friendly manner.
- **Distribute** condoms, lube, information and resources to individuals.
- **Provide** information to lesbian, gay, bisexual, trans & MSM communities about testing and other sexual health, wellbeing and substance support services at Birmingham LGBT.



Available shifts

Monday 12.30–5.30pm
Wednesday 2.30–6.30pm
Thursday 11.30am–4.30pm
Thursday 3.30–8.30pm
Thursday 6–10pm
Friday 1.30–4.30pm
Friday 4.30–9.45pm

Commitment:

At least one shift every three weeks

Application Process

Application form and interview. Click [here](#) for more information.



Meet and Greet volunteer

Meet and Greet volunteers provide a warm and friendly welcome to those visiting Birmingham LGBT centre, many of whom may be visiting for the first time, or be nervous to come. Volunteers are responsible for welcoming visitors at reception, responding to inquiries, answering incoming calls, and directing people to the right support.

Available Shifts

Mondays, Tuesdays,
Fridays and Saturdays
during the daytime (either
morning or afternoon)

Commitment:

At least one shift every two
weeks

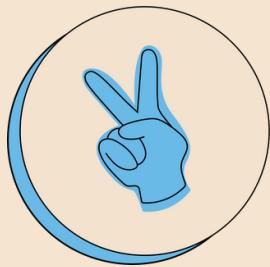
How to apply:

Application form and
interview. [Click here](#)
for more details.



Responsibilities

- **Welcome** visitors to the centre with a positive and friendly attitude, demonstrating excellent customer care.
- **Respond** to incoming calls and handle caller's inquiries whenever possible.
- **Re-direct** inquiries to members of staff where required.
- **Maintain** clear records.
- **Organise** the reception area, ensuring it is kept tidy.
- **Show** good IT and organisational skills.
- **Follow** Birmingham LGBT's confidentiality policies and ensure personal information is processed securely.



Community Group volunteer

Community Group volunteers support the delivery of Birmingham LGBT's support and social groups. They play a vital role in helping to foster a friendly, safe & supportive environment for LGBTQAI+ people.

Responsibilities

- **Support** the group leader by helping organise refreshments and setting up materials
- **Welcome** and register attendees on arrival
- **Facilitate** discussions and activities for the group
- **Contribute** to designing creative and engaging activities for groups
- **Register** new attendees by filling in paperwork
- **Commit** to attending one group consistently.



Application process:

Application form and interview. Click [here](#) for more information.

Groups available:

Women's Group: Every six weeks; Saturday 3.30 – 6.30pm

Men's Group: Every six weeks; Saturday 3.30 – 6.30pm

Asian and Middle Eastern Group: Every six weeks; Saturday 3.30 – 6.30pm

Trans Youth Group: Every four Saturdays 12:00 – 15:00pm

Substance Support Group: Every Tuesday 6:30 – 8.15pm

50+ Community Group: Every Tuesday; 10:00am – 13.30 pm

Trans Masculine Group: Every six weeks; Wednesday 5:30 – 8:30pm

Events volunteer

Events volunteers are the face of Birmingham LGBT at queer sporting, cultural, community and arts events. They are invited to join the Birmingham LGBT staff to participate in celebrations like Pride, and events such as artistic performances and HIV awareness week.

Responsibilities

- **Welcome** and direct attendees to various location(s) within the venue and act as a steward/marshall
- **Distribute** condoms, lube, information and resources to individuals
- **Respond** to questions about Birmingham LGBT and its services.
- **Contribute** to all participants having an enjoyable experience.
- **Follow** Health and Safety standards and venue policy.
- **Adopt** a friendly and positive approach towards others.



EQUALITY

Commitment:

At least 12 hours a year

How to apply:

Application form and interview. Click [here](#) for more details.



What's next?

Decide which role(s) you'd like to apply for

Fill out the application form on our website

Send your completed application form to volunteer@blgbt.org by Monday 7th April 2025

Prospective volunteers are invited to an online **information session on Monday 24th March at 12.30pm**. Please email volunteer@blgbt.org for the link.

Shortlisted candidates will then be invited to an **informal interview** online.

Successful applicants must be available to attend Volunteer Training on the afternoon of **Saturday 26th April** and the evening of **Monday 28th April** at Birmingham LGBT centre.

A person is shown from the chest up, wearing a vibrant rainbow-colored jacket over a white t-shirt. They have a large, multi-colored flower crown on their head and colorful, feather-like face paint around their eyes. They are holding a large rainbow flag. The background is a bright blue sky. The image is overlaid with a diagonal design element consisting of a dark blue triangle and a light pink triangle.

Questions?

Get in touch with us at
volunteer@blgbt.org

BIRMINGHAM LGBT